Statement of Purpose

Ash Grove Medical Centre

England Lane

Knottingley

WF11 0JA

www.ashgrovesurgery.co.uk

This is a Statement of Purpose for Ash Grove Medical Centre which sets out the following information:

- The full name of the service provider and of any registered manager together with their business address
- Details of the locations at which the services provided for the purposes of the regulated activity carried on
- Our aims and objectives in carrying on the regulated activity;
- The kinds of services provided for the purpose of carrying on of the regulated activity
- The range of service users needs which those services are intended to meet.

Ash Grove Medical Centre is a General Practice Partnership open to all patients living within our Practice boundary within Knottingley, Whitley Bridge and surrounding villages within a 5 mile radius. We work in partnership with our patients and our Patient Forum to provide medical care for our patients.

We are a Primary Medical Services (PMS) Practice offering Primary care services for the diagnosis and prevention of disease. We help patients to manage their health and prevent illness. Our GPs assess, diagnose, treat and manage illness. They carry out screening for some diseases and promote general health and wellbeing. Our GPs act as a patient's advocate, supporting and representing a patient's best interests to ensure they receive the best and most appropriate health and/ or social care. Our GPs also provide the link to further health services and work closely with other healthcare colleagues. They may also arrange hospital admissions and referrals to other services and specialists and they link with secondary and community services about patient care, taking advice and sharing information where needed. They also collect and record important information from other healthcare professionals involved in the treatment of our patients.

Locations:

The Practice main address is:

Ash Grove Medical Centre, England Lane, Knottingley, WF11 0JA.

Telephone number: 01977 673141

GP Partners:

Dr S Dutta Dr U Hegde Dr T Dean Dr Ketharaju

Registered Manager: Dr T Dean

Business Address: As above

Contact for CQC: Practice Managers: Louise Jones/Jo Hewlett

Business Address: As above

Our Mission Statement

THE PRACTICE ENDEAVOURS TO PROVIDE THE BEST POSSIBLE HEALTH CARE TO OUR PATIENTS IN A PROFESSIONAL ENVIRONMENT THAT IS EASILY ACCESSIBLE TO ALL

Our Aims and Objectives

- 1. Provide a high standard of medical care to the people of Knottingley and its surrounding area.
- 2. Prevent disease by promoting healthy living within the community
- 3. Act with integrity and confidentiality at all times
- 4. Be professional but friendly and accommodating
- 5. Monitor and work towards improving our services
- 6. To understand the needs of our patients and place them at the centre of their care
- 7. Ensure all patients and staff are treated with dignity respect and honesty
- 8. Provide a safe and effective environment
- 9. To maintain and motivate an appropriately skilled team
- 10. Maintain quality through continuous learning and training
- 11. To work in partnership with other agencies to tackle the causes of, as well as provide the treatment for ill health and where appropriate involve other professionals in the care of our patients.
- 12. To encourage our patients to communicate with us by joining our Patient Forum, talking to us, participating in surveys, and feeding back and on the services that we offer
- 13. Have a zero tolerance of all forms of abuse.
- 14. To provide our patients and staff with an environment which is safe and friendly.
- 15. To operate on a financially sound basis.

Our Services

The PMS services provided by our GPs are defined under the Primary Medical Services Contract. These services are mainly split into three groups:

- Essential
- Additional

Enhanced

Essential services

We provide essential services for people who have health conditions from which they are expected to recover, chronic disease management and general management of terminally ill patients.

Our core services include:

- GP consultations
- Nurse Practitioner consultations
- Chronic Disease Management Providing specialised clinics dealing with
 - o Diabetes clinics
 - Asthma clinics
 - COPD clinics
 - o Multiple condition clinics
 - Epilepsy

Additional services:

Our additional services include:

- Cervical cytology screening
- Contraceptive services
- Child health surveillance
- Maternity services
- Certain minor surgery procedures
- Vaccinations and immunisation

Enhanced services:

Our enhanced services include:

- Anticoagulant monitoring for patients on Warfarin and other specific medication.
- Childhood vaccinations and immunisations
- Extended minor surgery
- Flu immunisation
- Prostap Injections
- NHS Healthchecks

Other services:

Our Practice also offers services including:

- Dressing clinics
- Ear wax and syringing Microsuction
- ECG's (electrical heart trace)
- End of life care
- Lung testing (spirometry)
- Medication review
- Men's health

- Mental health
- Pregnancy testing and contraceptive advice
- Women's health

Non-NHS Services

Our Practice also provides services which are non NHS and are paid for by the patient.

These services include:

- Insurance claims forms
- Passport signing
- Prescription for taking medication abroad
- Private sick notes
- Sports, pre-employment and HGV medicals
- Vaccination certificates